



7256 South Tamiami Trail Sarasota - Florida - 34231 - USA  
 Tel: 941-870-2498 Toll Free: 1.877-222-4857 Fax: 941-870-3497  
 E-Mail: [info@stayandvisit.com](mailto:info@stayandvisit.com) - [www.stayandvisit.com](http://www.stayandvisit.com)

Ciao and welcome home! We have enjoyed having you as our guest and hope you have also enjoyed your stay. We value your comments, take a few moments to give us feedback on your Stay and Visit® Italy Orofino Tours experience by rating each category from 1 (poor) - 5 (excellent). Grazie & Ciao!

- **Destinations/Places Visited :** 1 2 3 4 5 (please circle)

I would give this a 4. Unfortunately, our trip to Capri and the boat tour along the Amalphi coast was canceled. We understood, however, esp. since the weather turned out to be not so good. Pompeii and the mini bus trip down the coast were excellent. The drivers were all very good and very nice.

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- **Hospitality/Accommodations** 1 2 3 4 5 (please circle)

I would give this a 5. The hotels were very nice.... esp. the one on Ischia. Everyone was very helpful and very pleasant.

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- **Escort/Guide :** 1 2 3 4 5 (please circle)

I would give this a 4. It would have been nice to have an English speaking guide with us on the tour down the coast as we had on our tour around the island

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- **Quality of Food:** 1 2 3 4 5 (please circle)

Excellent

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- **Special Activities/Excursions:** 1 2 3 4 5 (please circle)

I think you might be able to expand on this and provide your own tours you're your own drivers and guides instead of using the tour buses available to everyone. We DID take one of those tours but not the one you suggested. We took the half day tour to the Trevi Fountain, the Pantheon etc. and enjoyed it VERY much. It gave us an idea of how to get around and when we returned to Rome after being on the island we got the subway and bus ticket and went to ancient Rome and the Catacombs on our own and spent a whole day at each place. It was a great experience. We also walked

to the Vatican Museum tour as it was so close to your hotel and we went in on our own and got the English speaking audio. Of course it was off season so we did not face the crowds that I'm sure will be there in another month.

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- **Tour Value:** 1 2 3 4 **5** (please circle)

The "Stay and Visit Italy" tour was  
Excellent

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- **Would you recommend Stay and Visit @Orofino Tours to your friends/family? Why?**

Yes.... It was a great value, everyone was very helpful and accommodating, and we felt we were "coming home" every night after a long day exploring all the sights.

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- **General Comments:**

We know that you are just getting this started so things did not run as smoothly as they will at a future date. Having run our own businesses we understood, "went with the flow" and had a GREAT time. It's difficult, however, not being able to get into a room after traveling such a long time and I really don't know how you might be able to work that problem out as I know all about having to clean rooms and baths after checkout as we had an inn up here on the coast for 16 years. Also.... Our one "sour" taste was the train station in Naples. After we were dropped off we got our tickets and went to the track where our train was to leave. NOBODY was on the train in the car we were in or in the one forward. There were homeless people eating on a bench outside and a young man trying to sell a "gold" necklace. We asked 2 people if this was indeed the train to Roma. They replied "yes". A few minutes later two men with an "official" looking guy in a hat with a walkie talkie in his hand ran on and told us to hurry....we were on the wrong train and they would get us to the other quickly before it left. We went with them because it seemed they were trying to help. The train they got us off left right when we got off, the train they put us on we found out was not leaving for 3/4 of an hour (and THEN it had mechanical difficulties so we had to change trains) but the worst thing was that the men demanded 10 euros for each of them from all of us (we were 6 people) We knew then that it was a scam but they had gotten us so nervous that we would miss the train we all gave them the \$\$\$ even though all of us dragged our own suitcases with the exception of the two other ladies. So....it might be helpful if someone could either put people on the train or else include a bus trip back to Rome as most people leave from the same airport they arrive at since it is less expensive to travel that way. The last thing is the taxis....We arrived at the Rome train station after leaving Naples and we got a cab (the official cab as mentioned in our guide book). The driver was very nice but he charged us 38

euros (for 4 of us and our luggage) to take us from the station to your hotel. That was almost as much as it was to the airport!!!!!!! Fortunately your people at the desk arranged for our trip to the airport and we had a set price for that. That's another reason why a van trip back from Ischia to Rome would be VERY helpful and make people feel a lot more secure and comfortable.\_

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- **Name** Susan and Bill Menz Thank you for a WONDERFUL trip. We will recommend you.\_\_\_\_\_

8 MARZO 2008



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- Destinations/Places Visited : 1 2 3 4 (5) (please circle)

Great - good locations for both Hotels!

- Hospitality/Accommodations 1 2 3 4 (5) (please circle)

Roma Hotel - need to clean tiles in bathroom shower. It has mold buildup.

- Escort/Guide : 1 2 3 4 (5) (please circle)

Debbie for tour of Ischia is excellent. Drivers were nice + courteous.

- Quality of Food: 1 2 3 4 (5) (please circle)

This part of Italy surprised me. Just not used to it. Great coffee! wine, but missed my America food choices.

- Special Activities/Excursions: 1 2 3 4 (5) (please circle)

Enjoyed the Guided tours but like our own time you allotted for us to explore

Disappointed about Capri - on our own  
 Tour Value: 1 2 3 4 (5) (please circle) It stormed + we were unable to go.  
 Great deal.

- Would you recommend Stay and Visit® Orofino Tours to your friends/family? Why?

Yes

- General Comments:

Naples train station lacks security. The six of us were taken advantage of by locals pretending to be train station employees. Not interested in going through Naples again.

- Name

Mary Turner  
 Sandy Shea



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- Destinations/Places Visited : 1 2 3 ④ ⑤ (please circle)

Rome 5 - Ischia 4

- Hospitality/Accommodations 1 2 3 ④ 5 (please circle)

Rooms were clean + had a great view in Ischia

- Escort/Guide : 1 2 3 ④ ⑤ (please circle)

Debbie our guide in Ischia was excellent - our escort to Pompeii and to the Amalfi coast were fine.

- Quality of Food: 1 2 ③ 4 5 (please circle)

the food was fine for cafeteria style and the price was right

- Special Activities/Excursions: 1 2 3 ④ 5 (please circle)

The special nightly activity in Ischia was fun.

- Tour Value: 1 2 3 ④ 5 (please circle)

I think we had good value for the money we paid

- Would you recommend Stay and Visit® Orofino Tours to your friends/family? Why?

Yes - as I said, it was a good value and everyone was very helpful.

- General Comments:

Name John + Nancy McMurray



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• **Destinations/Places Visited :** 1 2 3 4 (5) (please circle)  
Our destinations were excellent and enhanced by our guide GianLuca CanaLicchio

• **Hospitality/Accommodations** 1 2 3 (4) 5 (please circle)  
Accommodations were very nice

• **Escort/Guide :** 1 2 3 4 (5) (please circle)  
We could not have gotten a better guide. He made the vacation perfect. He is a major asset to your tours.

• **Quality of Food:** 1 2 3 (4) 5 (please circle)  
Over all the food was great. The staff was extremely accommodating, particularly in Montecatini. The breakfast was okay.

• **Special Activities/Excursions:** 1 2 3 (4) 5 (please circle)  
The museum tours in Florence and Rome were very good. The guides were very informative and enthusiastic.

• **Tour Value:** 1 2 3 4 (5) (please circle)

Overall I think we felt we had a good value. With the dollar so weak it ran the limits of the budget.

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- **Would you recommend Stay and Visit @Orofino Tours to your friends/family? Why?**

(Yes)

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- **General Comments:**

It was a very positive experience from the start. Many thanks to Joanne Allen for working with us so well to provide flexibility with our program. It worked extremely well. The details were perfect! I will look forward to putting together our next vacation with Joanne.

Again the trip would not have been as enjoyable without our guide Gian luca. It made it all work>

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- **Name** John Schaffer

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