

Paone (2) AR Sep 4, 2010



7256 South Tamiami Trail Sarasota - Florida - 34231 - USA
Tel: 941-870-2498 Toll Free: 1.877-222-4857 Fax: 941-870-3497
E-Mail: info@stayandvisit.com - www.stayandvisit.com

Ciao and welcome home! We have enjoyed having you as our guest and hope you have also enjoyed your stay. We value your comments, take a few moments to give us feedback on your Stay and Visit® Italy Orofino Tours experience by rating each category from 1 (poor) - 5 (excellent). Grazie & Ciao!

• Destinations/Places Visited: 1 2 3 4 5 (please circle)

• Hospitality/Accommodations: 1 2 3 4 5 (please circle)

• Escort/Guide: 1 2 3 4 5 (please circle)

• Quality of Food: 1 2 3 4 5 (please circle)

• Special Activities/Excursions: 1 2 3 4 5 (please circle)

*Disappointed in not seeing Positano & Amalfi Coast
understand why, but perhaps compensated for that other than
a visit to castle.*

• Tour Value: 1 2 3 4 5 (please circle)

• Would you recommend Stay and Visit® Orofino Tours to your friends/family? Why?

*We stayed on our own at Sabbiu Bianche, food was good, beach was
outstanding, but hotel was very run down.*

• General Comments:

*Sabbie was an outstanding tour guide, very
informative, very friendly.*

• Name: R & P Paone

Date: Sept. 12/2010



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• Destinations/Places Visited: 1 2 3 4 (5) (please circle)

• Hospitality/Accommodations: 1 2 3 4 (5) (please circle)

• Escort/Guide: 1 2 3 4 (5) (please circle)

• Quality of Food: 1 2 3 4 (5) (please circle)

• Special Activities/Excursions: 1 2 3 (4) 5 (please circle)

• Tour Value: 1 2 3 4 5 (please circle)

• Would you recommend Stay and Visit® Orofino Tours to your friends/family? Why?

Yes, I like Debbie as guide. My second visit. Debbie made every effort to please us.

• General Comments:

• Name: Mary Circelli Date: 9-12-10

Schuett (2) AR Sep. 4, 2010



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• Destinations/Places Visited: 1 2 3 4 5 (please circle)
An excellent sampling of the many beautiful areas of the country

• Hospitality/Accommodations: 1 2 3 4 5 (please circle)
Good excellent value for your money. Staff very, very helpful & attentive to needs of guests.

• Escort/Guide: 1 2 3 4 5 (please circle)
Debbie was professional at all times taking into consideration the needs of the group, a very knowledgeable guide. Able to accommodate unexpected occurrences.

• Quality of Food: 1 2 3 4 5 (please circle)
always plentiful and fresh ingredients representative of the area.

• Special Activities/Excursions: 1 2 3 4 5 (please circle)
Great value.

• Tour Value: 1 2 3 4 5 (please circle)
Very good. Hotels were good for the cost.

• Would you recommend Stay and Visit® Orofino Tours to your friends/family? Why?
Yes - We loved being with the locals & experiencing life as they do.

• General Comments:
Rough Seas prevented our Amalfi Trip - OK because Debbie discussed options and we have another great day! Debbie made sure we had input to our options.

• Name: Dawn + Pat Schuett Date: 13/9/10

Note: We have lived in Europe & traveled extensively.



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• Destinations/Places Visited: 1 2 3 4 5 (please circle)
MILANO POSITANO AND AMALFI DUE TO WEATHER - GOOD ALTERNATIVE WITH CASTLE

• Hospitality/Accommodations: 1 2 3 4 5 (please circle)
REASONABLE FOR COST

• Escort/Guide: 1 2 3 4 5 (please circle)
PROFESSIONAL, GOOD PRESENTATION, INTIMATE SUBJECT KNOWLEDGE.

• Quality of Food: 1 2 3 4 5 (please circle)
GOOD SELECTION

• Special Activities/Excursions: 1 2 3 4 5 (please circle)
MILANO AMALFI AND POSITANO DUE TO WEATHER

• Tour Value: 1 2 3 4 5 (please circle)
GREAT VALUE FOR THE COST

• Would you recommend Stay and Visit Orofino Tours to your friends/family? Why?
YES, GOOD VALUE, FRIENDLY STAFF AT HOTELS, CLEAN ACCOMMODATIONS, GREAT TOUR GUIDE.

• General Comments:
DORRIS MADE THE TOUR ENJOYABLE

• Name: GARY + BILLYA RUTH BILLYA Date: 13 SEP 10

Naples + Ischia then to Rome



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• Destinations/Places Visited: 1 2 3 4 5 (please circle)

• Hospitality/Accommodations: 1 2 3 4 5 (please circle) *Ischia Hotel needs maintenance in rooms*

• Escort/Guide: 1 2 3 4 5 (please circle)

• Quality of Food: 1 2 3 4 5 (please circle)

As an American we would appreciate a slight bit more accomodation in the dining area

• Special Activities/Excursions: 1 2 3 4 5 (please circle)

• Tour Value: 1 2 3 4 5 (please circle)

• Would you recommend Stay and Visit® Orofino Tours to your friends/family? *Yes* Why?

Good Value for what we received

• General Comments: *we wish Italians in general would smile a bit more - work on that.*

• Name: *Frank Giambrone* Date: *Sept 2010*

Pauly (2) AR Sep 4, 2010



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• Hospitality/Accommodations: 1 2 3 4 5 (please circle)

• Escort/Guide: 1 2 3 4 5 (please circle)

• Quality of Food: 1 2 3 4 5 (please circle)

Would like more variety at breakfast

• Special Activities/Excursions: 1 2 3 4 5 (please circle)

• Tour Value: 1 2 3 4 5 (please circle)

• Would you recommend Stay and Visit Orofino Tours to your friends/family? Y Why?
YES

• General Comments:

• Name: Georgia & Matt Pauly Date: 13 SEP 2010



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• Escort/Guide: 1 2 3 4 5 (please circle)

• Quality of Food: 1 2 3 4 5 (please circle)

• Special Activities/Excursions: 1 2 3 4 5 (please circle)

• Tour Value: 1 2 3 4 5 (please circle)

• Would you recommend Stay and Visit @Orofino Tours to your friends/family? Why? **YES**
I didn't like not being able to leave the island when I wanted to ~~leave~~ go to Positano on a Friday or Sat.

• General Comments:

• Name: Linda Powers Date: 9.12.10

TU (2) Sep 2010



OROFINO TOURS
ITALY'S HOSPITALITY EXPERTS



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• Hospitality/Accommodations: 1 2 3 4 5 (please circle)

• Escort/Guide: 1 2 3 4 5 (please circle)

Very helpful for problem solvings - needs to give more info, i.e. history and what to expect at next stops.

• Quality of Food: 1 2 3 4 5 (please circle)

• Special Activities/Excursions: 1 2 3 4 5 (please circle)

N/A

• Tour Value: 1 2 3 4 5 (please circle)

• Would you recommend Stay and Visit® Orofino Tours to your friends/family? Why?

Yes, especially younger, better friends

• General Comments:

We enjoyed our stay - did not like the inability to sign for purchase at hotel -

• Name: *Don & Sylvia Anderson* Date: *9/26/2010*

TU Sep 2010



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- Destinations/Places Visited: 1 2 3 **4** 5 (please circle)

Enjoyed the Tuscany/Umbria hill towns, except the day of Lucca, Spello & Spoleto was too long.

- Hospitality/Accommodations: 1 2 **3** 4 5 (please circle)

Good people

- Escort/Guide: 1 2 3 **4** 5 (please circle)

Good people skills. ^{very much} Helped ~~us~~ when we had a shipping problem - she will be better when she has more experience. Suggest that she accompany Debbie in Ischia for a tour.

- Quality of Food: 1 2 **3** 4 5 (please circle)

Quality good, but need more variety. Boiled eggs at breakfast would be nice. Too many of the lunches were ham sandwiches.

- Special Activities/Excursions: 1 2 **3** 4 5 (please circle)

Good, except see "Places visited"

- Tour Value: 1 2 3 **4** 5 (please circle)

- Would you recommend Stay and Visit ® Orofino Tours to your friends/family? Why?

Yes

- General Comments:

Good bus driver, but busses were in poor mechanical condition, except for the bus on Saturday.

• Name: *Matt Pardy* Date: *26 Sep 2010*

TU Sep. 2010



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• **Destinations/Places Visited:** 1 2 3 4 (5) (please circle)
I would suggest changing the schedule to have a shorter day the day before we leave -

• **Hospitality/Accommodations:** 1 2 3 4 (5) (please circle)
Corse de Butteri was nice - our room overlooking the water was excellent & very clean.

• **Escort/Guide:** 1 2 (3) 4 5 (please circle)
Elisabetta was very nice - but we were basically left on our own in each place we went - a local guide would have been nice.

• **Quality of Food:** 1 2 3 (4) 5 (please circle)
Food was ok - but could have had more variety - the same vegetables were served each night. Have fruit available for breakfast.

• **Special Activities/Excursions:** 1 2 3 4 (5) (please circle)
N/A

• **Tour Value:** 1 2 3 (4) 5 (please circle)
Cost of tours was high for what we received - i.e., being left on our own with no guide

• **Would you recommend Stay and Visit® Orofino Tours to your friends/family? Yes Why?**
Probably - I like the idea of staying in one place and doing day trips.

• **General Comments:**
The driver, Bruno, was excellent. He told Elisabetta the sights to point out, since she didn't know the area. - (over)

• **Name:** Linda Brunnett **Date:** 9/28/10



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- Destinations/Places Visited: 1 2 3 4 5 (please circle)

We saw many hill towns which were interesting but made for a very long day especially the by us went to Lucca, Spoleto & Foligno

- Hospitality/Accommodations: 1 2 3 4 5 (please circle)

The room in Lucca was quite nice their was a roomer to the front in the evening with the same salads and my table each night. It would have been nice to have had a fruit. The hotel had nice views with on grass of lawn + where you need only 1 condiment + 1 piece of fruit per person

- Escort/Guide: 1 2 3 4 5 (please circle)

Elizabeth tried to take us to the TF and let us see and do things at her own pace. A little more information about what we see on the drives to and from our destinations would be appreciated

- Quality of Food: 1 2 3 4 5 (please circle)

The pasta was usually great. The meats were good especially the turkey but the same salads and vegetables every night were being used over and over and these for breakfast would be nice more variety

- Special Activities/Excursions: 1 2 3 4 5 (please circle)

I enjoyed the day trips although some days were very long. It is too bad that we had to travel so far from place to place

- Tour Value: 1 2 3 4 5 (please circle)

- Would you recommend Stay and Visit @Orofino Tours to your friends/family? Why?

yes I thought the tours were very interesting - even in its own way

- General Comments:

It would be nice if some of the longer and earlier days could be at the beginning of our tour. Elizabeth was very helpful in helping us resolve a problem we had with sending a package to California

- Name: Bryan J Paul Date: 25, 9, 2010

We really appreciated this

* Please Note: If you have signs in Italian in places, as the water station, it would be nice to also have them in English. For those



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• Hospitality/Accommodations: 1 2 3 4 5 (please circle)

• Escort/Guide: 1 2 3 4 5 (please circle)

• Quality of Food: 1 2 3 4 5 (please circle)

• Special Activities/Excursions: 1 2 3 4 5 (please circle)

• Tour Value: 1 2 3 4 5 (please circle)

• Would you recommend Stay and Visit® Orofino Tours to your friends/family? Why?

Yes

• General Comments:

• Name:

Date:

9/28/2010



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- **Destinations/Places Visited:** 1 2 3 4 **5** (please circle)

Enjoyed every place that we visited. They are all beautiful with interesting sites and adventures.

- **Hospitality/Accommodations:** 1 2 3 **4** 5 (please circle)

There was music every evening at the Hotel Ischia. Our room (#118) was directly above and the music and MC was quite loud. We asked to be roomed several times and the front desk folks were not very understanding and we could not be moved until the day before we were leaving. The rooms were nice in both hotels with comfortable beds. The shower stalls were small, but worked for us, since we are both small built.

- **Escort/Guide:** 1 2 3 4 **5** (please circle)

Debbie was fantastic! She was friendly and knew the facts and worked with the local people to make our tours the best. She definitely went above and beyond to make our first trip to Italy the best. Sabrina was excellent in Pompeii and made the tour very enjoyable. She was very knowledgeable and interesting. Stephn (?) at the Vatican was very difficult to hear and understand. He spoke softly, so unless you were standing next to him, you couldn't hear what he was saying.

- **Quality of Food:** 1 2 3 **4** 5 (please circle)

Dinners at Hotel Ischia were delicious and the variety was excellent. The breakfasts lacked variety. The box lunches were not good. Enjoyed the fruit, but the sandwiches were not appetizing. The restaurants that Debbie took us to were excellent.

- **Special Activities/Excursions:** 1 2 3 4 **5** (please circle)

All of the tours were wonderful and gave us a great overview of the areas. I enjoyed that we had free time everyday to explore, shop, & etc at each location. I would recommend a better bus driver in Rome. He was not familiar with the area and Debbie was constantly telling him where to turn, which he didn't always follow.

- **Tour Value:** 1 2 3 4 **5** (please circle)

The tour was a great value. We checked other tour companies and definitely feel we got a great value with this tour.

- **Would you recommend Stay and Visit ®Orofino Tours to your friends/family? Yes Why?**

Definitely! The places that we visited were all beautiful and will recommend this to anyone that is planning a trip to Italy.

- **General Comments:**

Debbie deserves a raise! Loved the trip and will treasure the great memories

- **Name:** Leonardo & Rebecca Fasulo **Date:** Oct 2 - 10, 2010